



Iowa Department of
Administrative Services

Human Resources Enterprise

Thomas J. Vilsack, Governor
Sally J. Pederson, Lt. Governor

Mollie K. Anderson, Director
Nancy L. Berggren, Chief Operating Officer

Human Resources Enterprise Customer Council Meeting

****REVISED AGENDA****

September 10, 2003

1:30-3:30

Grimes North Conference Room

Grimes Building

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|---|------------------|
| 1. Call to Order | Nancy Richardson |
| 2. Approval of 8-27-03 Minutes | Nancy Richardson |
| 3. Discussion of Rate Letter | Nancy Richardson |
| 4. Review of Research | Nancy Berggren |
| 5. Discussion of HRE services,
bundling and service allocation | Nancy Richardson |
| 6. Close and Adjourn | Nancy Richardson |